



## Illinois Metropolitan Investment Fund

Investing together for  
our communities

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Director of Finance  
Village of Willowbrook  
*Trustee*

**Michelle R.B. Saddler**

*Executive Director*

**Debra A. Zimmerman**

*Associate Director*

March 30, 2007

Mr. Chuck Vavra  
President  
The Z Plane, LLC  
714 Bristol Street  
Pingree Grove, IL 60140

Dear Chuck,

I wanted very much to thank you for the excellent work that you did in redesigning and reworking our website. I believe that finding the right balance of looking like a "financial services" organization as well as a "quasi-governmental" organization was a tricky task, and you did an excellent job. Aesthetically, the site looks crisp, clean, and easy to navigate. Functionally, you have vastly increased our staff's ability to maintain and update the website by making the management and maintenance capabilities understandable and accessible. Professionally and interpersonally, it has been a pleasure to work with you! I appreciate how accessible, responsive, and gracious you have been to us!

Chuck, I am now truly proud of our website. Previously, I rarely referred our members/clients to the site. Now, I use it regularly to direct customers to answers that they need as well as to check on date and forms for my own use!

Thank you so much for your work and for this wonderfully redesigned website! We look forward to working with you on future enhancements and website innovations.

Sincerely,

Michelle R.B. Saddler  
Executive Director